

## SELF - SERVICE SUITE

- ✓ CHECK-IN
- ✓ BAG-DROP
- ✓ SELF BOARD



Building Modern Enterprises

# Check-in | Functional Solution

## Search Reservation



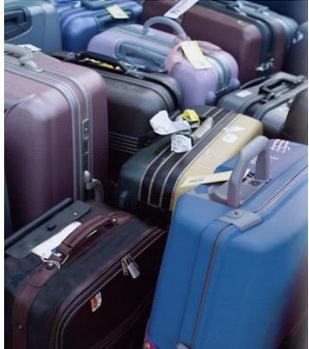
- ❑ Application allows pax to find the reservation in many ways. PNR/ETKT/FFP search, Credit card swipe, scan Passport
- ❑ Pax enabled to pay for charges like heavy bags, using credit cards.

## Collect Travel Documents



- ❑ Application collects all travelling documents from pax for international travel to submit APIS/APP.
- ❑ Pax can easily scan passports and other travel documents on the kiosk

## Bags Check-In



- ❑ Application allows pax to check-in their bags during check-in.
- ❑ Excess and heavy bags are processed with payments at the kiosk or can redirect the pax to see agents at the counters.

## Print Bag Tags



- ❑ Application prints inactive bag tags at the kiosk.
- ❑ Animation or image on the kiosk guides pax to collect the printed bag tags to attach their bags.
- ❑ Heavy bags or priority bags are properly marked on the bag tags for bag handling at BHS.

## Print Boarding Passes

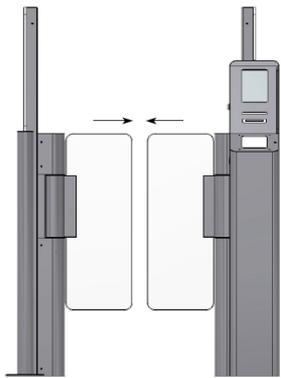


- ❑ Application prints boarding documents at the end of the check-in.
- ❑ Payment receipts also be printed for pax reference whenever payment is collected.
- ❑ Boarding pass barcode printed is 2D IATA standards (PDF 417) and is easily readable on SBG machines for self boarding at the gates.



# eGates | Functional Solution | Self Boarding Gates (SBG)

## Self Boarding Process



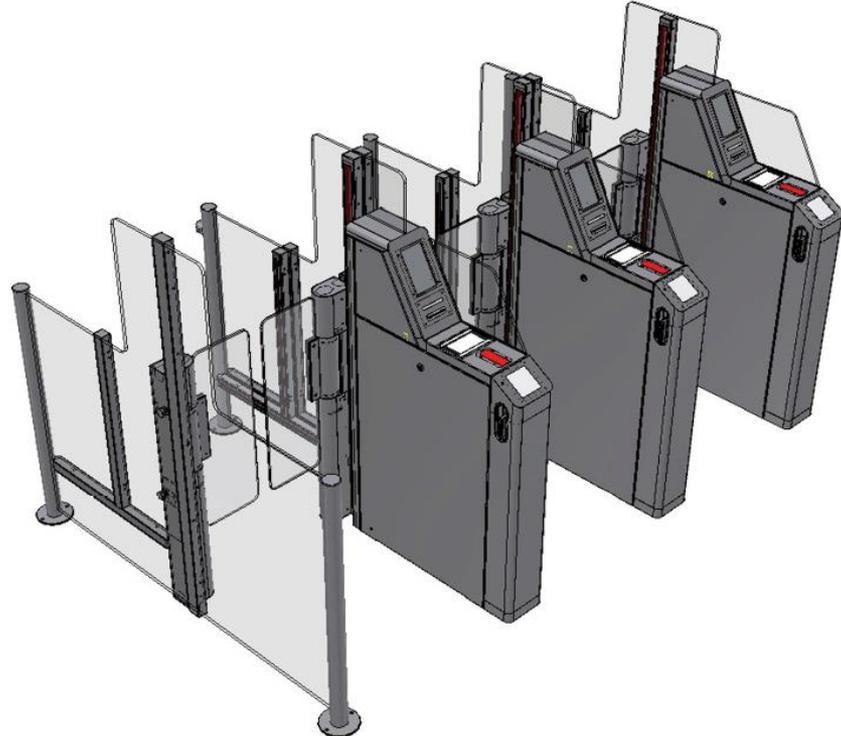
- ❑ Pax swipes the kiosk printed, home printed or Mobile boarding passes on the SBG.
- ❑ System reads the barcode, validates reservation and enables pax to board the plane.
- ❑ DCS is updated with pax boarding information.

## SBG – Peripherals / Devices



- ❑ Display for guiding pax to swipe boarding passes on the scanner
- ❑ Scanner is capable of reading 2D, AZTEC barcodes to support paper printed and mobile boarding passes
- ❑ Flaps open and close to let pax board or to stop boarding the plane

## Automated Boarding/Self Boarding Gates/e-Gates



## SBG - Advantages

- ❑ Optimized process for passengers boarding
- ❑ By using SBG helps better usage of staffs at the gates
- ❑ Includes all necessary validation to avoid unauthorized entry
- ❑ Attended or unattended boarding modes